

Self-Exclusion – Access to Cash Options (PayPal)
****Resource For BOTH the Gambler AND Loved One's**

- ❖ PayPal now offers all users the option to block online gambling transactions upon request. The best way to turn on transaction blocking from your PayPal account is to get in touch with one of PayPal's agents, through their Message Center, to explain that you would like to block online gambling transactions.

What gambling activities does PayPal prohibit?

PayPal prohibits transactions for gambling activities by merchants and account holders in the U.S. and any jurisdiction where gambling activities are illegal, and by merchants whose services are accessible to account holders in the U.S.

PayPal prohibits the following activities, even where the specific activity is lawful and/or is not legally defined as gambling, unless the transactions are associated with an approved merchant.

- **Games of chance and games of skill** - Includes any activity with an entry fee and a prize, regardless of whether the outcome is determined by chance or skill.
- **Casino games** - Include (but are not limited to) the following virtual or physical games: baccarat, blackjack, craps, faro, keno, pachinko, pai gow, poker (whether or not it is considered a game of skill in the gambler's jurisdiction), roulette, sic bo, slot machines, or wheel of fortune.
- **Sportsbooks or sports betting** - Includes placing bets on actual sporting events against a book-maker or through a betting exchange.
- **Horse or greyhound racing** - Includes gambling on the following types of races:
 - Simple betting (betting between individuals).
 - Sweepstakes betting, where large entry fees, or stakes, are pooled and awarded to winners.
 - Bookmaking betting, in which speculators offer odds against each horse or dog and accept bets against their predictions.
 - Pari-mutuel betting, where betting odds on a given horse or dog are derived from a comparison between the total amount wagered on the animal and the total wagered on all the animals in the race.
 - Off-track betting (OTB), where players bet on a race taking place in a location outside of where the bettor is situated.
- **Person-to-person betting** - Includes individual wagering and wagering through betting exchanges.
- **Lottery tickets** - Include the purchase or sale of any opportunity to participate in a raffle, drawing, sweepstake, pool, or any other form of game or contest involving the distribution of prizes or monetary compensation.

- **Gaming machines** - Include devices meeting the following three criteria:
 1. Constructed or adapted for playing a game of chance.
 2. Containing a slot or other aperture for the insertion of money or money's worth in the form of cash or tokens.
 3. Offering prizes in money or money's worth regardless of whether any player is at risk of losing any money or money's worth.
- **Gambling-related ventures** - PayPal may also prohibit transactions for the following ventures related to gambling:
 - Gambling services, such as handicapping, or providing gambling tips or instructions.
 - Use of intermediaries to facilitate the process of placing bets or securing offshore gambling licenses.
 - Organized forums that facilitate person-to-person betting.

PayPal offering its users the option to block gambling transactions is a welcome addition to the gambling recovery toolkit. As we've always said, to give yourself the best chance of successfully overcoming your addiction, you may need more than one tool.

The best way to turn on transaction blocking from your PayPal account is to get in touch with one of PayPal's agents, through their Message Center, to explain that you would like to block online gambling transactions. Following that, they should be able to set it up for you.

What is the PayPal Message Center?

The [Message Center](#) is a secure mailbox inside your PayPal account that allows communications between us. Through the Message Center, you're also able to validate customer service emails that you may consider suspicious. This way, you can trust that the communications you're receiving are from us. When you reply to us through the Message Center, you're also able to upload files if needed. From your PayPal account summary, you can find the Message Center by clicking the bell icon on the top right corner of the page.

You can view your Message Center by logging into your PayPal account on a web browser or on the PayPal mobile app.